

ADOPTED

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

17

NOVEMBER 3, 2009

Jachi a. Hamae SACHI A. HAMAI

EXECUTIVE OFFICER

Los Angeles County **Board of Supervisors**

> Gloria Molina First District

November 03, 2009

Mark Ridley-Thomas

Second District

Zev Yaroslavsky

Third District

Fifth District

County of Los Angeles Don Knabe

Fourth District

383 Kenneth Hahn Hall of Administration

The Honorable Board of Supervisors

500 West Temple Street

Los Angeles, California 90012

Michael D. Antonovich

John F. Schunhoff, Ph.D.

Interim Director

Robert G. Splawn, M.D. Interim Chief Medical Officer **Dear Supervisors:**

313 N. Figueroa Street, Suite 912

Tel: (213) 240-8101 Fax: (213) 481-0503

Los Angeles, CA 90012

www.dhs.lacounty.gov

To improve health

through leadership.

service and education.

APPROVAL OF TWO REVENUE RECOVERY SERVICES **AGREEMENT AMENDMENTS** (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

SUBJECT

Request approval to extend the term of two revenue recovery services agreements for Department of Health Services facilities.



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IT IS RECOMMENDED THAT YOUR BOARD:

Authorize the Interim Director of Health Services, or his designee, to execute Amendment No. 3 to Agreement No. H-700690 with CompSpec, Inc. (CompSpec) and Amendment No. 4 to Agreement No. H-700691 with Health Advocates, LLC, (Health Advocates) to extend the term of the Agreements effective December 1, 2009 through March 31, 2010 for the continued provision of Medi-Cal Resource Development and Recovery Services (MRDRS) to complete Request For Proposals (RFP) negotiations with potential contractor(s) that may be recommended for award of contract.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the recommendation will allow the continued provision of MRDRS to the Department of Health Services (DHS) upon the execution of the amendments, substantially similar to Exhibits I and II. CompSpec and Health Advocates act as a safety-net to DHS' financial screening and Medi-Cal application processing in order to help ensure that potential third-party revenues (primarily Medi-Cal) are maximized. The current Agreements expire on November 30, 2009. The extension is needed to provide the Department sufficient time to negotiate the best outcome for the County and obtain Board approval of new Agreement(s) recommended as a result of a RFP.

DHS released an RFP to identify the most qualified proposers for MRDRS on May 27, 2009. Two proposals were received as of the due date of June 30, 2009. Although DHS has completed the evaluation process, negotiations are more complex than anticipated and therefore the additional extension is necessary. DHS will return to your Board with recommendations for successor contracts prior to March 31, 2010.

Implementation of Strategic Plan Goals

The recommended action supports Goal 4, Health and Mental Health, of the County's Strategic Plan.

FISCAL IMPACT/FINANCING

The two contractors generated approximately \$12.1 million in gross revenue during Fiscal Year (FY) 2007-08, of which approximately \$2.18 million were paid to the contractors in contingency fees. The current contingency fee rates for each contractor will remain the same. Current contingency fee rates for both contractors are \$188 per paid day for Medi-Cal Contract Inpatient Day Collection and 19% for all other Third-Party collections including Outpatient Medi-Cal, Medicare, Worker's Compensation and Third Party Liability accounts.

Contractor Revenue Contingency Percentage

Generated Fees Paid of Revenue Collected

CompSpec \$7,100,000 \$1,300,000 18%

Health Advocates 5.000.000 880.000 18%

Total \$12,100,000 \$2,180,000 18%

The estimated cost over the term of these amendments is approximately \$545,000 based on the proration of the information above.

Funding is included in the DHS FY 2009-10 Final Budget.

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FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On August 17, 2004, your Board approved Agreements with CompSpec and Health Advocates to provide MRDRS to DHS facilities as a result of an RFP process. The agreements were effective from August 17, 2004 through August 31, 2009. MRDRS provide a back-up function to the DHS' financial screening and Medi-Cal application processes to help ensure that potential third-party revenues (primarily Medi-Cal) are maximized. Accounts are referred to the MRDRS contractors only after the efforts of DHS staff have been exhausted.

On July 18, 2006, your Board approved Amendment No. 1 to the Agreements to pursue third party liability payments for which the County has subrogation or reimbursement rights, and include provisions to the Agreements for submitting compromise offers. Amendment No. 2 to the Agreement with Health Advocates was to assign and delegate the rights and responsibilities of the Agreement from Health Advocates, LLP to Health Advocates, LLC.

On August 4, 2009, your Board approved Amendment No. 2 with Compspec and Amendment No. 3 with Health Advocates to complete the evaluation process.

DHS has determined that the provisions for the Living Wage Program (County Code Chapter 2.201) do not apply to these Agreements, since the services are provided on an as needed basis. Account referrals made to each Contractor fluctuate, and there is no referral guarantees made by the County.

County Counsel has approved Exhibits I and II as to use and form.

CONTRACTING PROCESS

Not applicable.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommendation will ensure that MRDRS will continue to maximize DHS' revenue recovery.

The Honorable Board of Supervisors 11/3/2009

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Respectfully submitted,



JOHN F. SCHUNHOFF, Ph.D. Interim Director

JFS:skd

Enclosures

c: Chief Executive Officer
Acting County Counsel
Executive Officer, Board of Supervisors

MEDI-CAL RESOURCE DEVELOPMENT AND RECOVERY SERVICES AGREEMENT

AMENDMENT NO. 3

	THIS AMENDMENT is	made and	entered into this	day
of _		, 2009,		
	by and between		COUNTY OF LOS ANGELES (hereaft "County"),	er
	and		COMPSPEC, INC. (hereafter "Contractor").	

WHEREAS, reference is made to that certain document entitled "MEDI-CAL RESOURCE DEVELOPMENT AND RECOVERY SERVICES AGREEMENT", dated August 17, 2004, and further identified as County Agreement No. H-700690, and any amendments thereto (all hereafter "Agreement"); and

WHEREAS, it is the intent of the parties hereto to amend

Agreement to extend its term, and make other hereafter described

changes; and

WHEREAS, said Agreement provides that changes may be made in the form of a written amendment which is formally approved and executed by the parties.

NOW, THEREFORE, the parties hereto agree as follows:

- 1. This Amendment shall be effective September 1, 2009.
- 2. Paragraph 1, <u>TERM</u>, shall be replaced in its entirety to read as follows:
 - "1. TERM: The term of this Agreement shall be effective August 17, 2004 and shall continue, unless sooner terminated or canceled, in full force and effect to and including midnight March 31, 2010. This Agreement, and the particular services specified within the Agreement, may be canceled or terminated at any time by County with or without cause upon the giving of thirty (30) calendar days prior written notice to Contractor.

Notwithstanding any other provision of this

Paragraph, the failure of Contractor or its officers,
employees, agents, or subcontractors, to comply with any of
the terms of this Agreement or any written directions by or
on behalf of County issued pursuant hereto shall constitute
a material breach hereto, and this Agreement may be
terminated by County immediately. County's failure to
exercise this right of termination shall not constitute a
waiver of such right, which may be exercised at any
subsequent time."

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its Director of Health Services, and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

COUI	NTY OF LOS ANGELES
Ву	John F. Schunhoff, Ph.D.
	Interim Director
COME	PSPEC, INC.
	Contractor
By _	
-	Signature
	Print Name
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APPROVED AS TO FORM
Acting County Counsel, Robert Kalunian
County Counsel

MEDI-CAL RESOURCE DEVELOPMENT AND RECOVERY SERVICES AGREEMENT

AMENDMENT NO. 4

	THIS AMENDMENT is	made and	entered into this	day
of _		, 2009,		
	by and between		COUNTY OF LOS ANGELES "County"),	(hereafter
	and		HEALTH ADVOCATES, LLC "Contractor").	(hereafter

WHEREAS, reference is made to that certain document entitled "MEDI-CAL RESOURCE DEVELOPMENT AND RECOVERY SERVICES AGREEMENT", dated August 17, 2004, and further identified as County Agreement No. H-700691, and any amendments thereto (all hereafter "Agreement"); and

WHEREAS, it is the intent of the parties hereto to amend

Agreement to extend its term, and make other hereafter described changes; and

WHEREAS, said Agreement provides that changes may be made in the form of a written amendment which is formally approved and executed by the parties.

NOW, THEREFORE, the parties hereto agree as follows:

- 1. This Amendment shall be effective September 1, 2009.
- 2. Paragraph 1, <u>TERM</u>, shall be replaced in its entirety to read as follows:
 - "1. TERM: The term of this Agreement shall be effective August 17, 2004 and shall continue, unless sooner terminated or canceled, in full force and effect to and including midnight March 31, 2010. This Agreement, and the particular services specified within the Agreement, may be canceled or terminated at any time by County with or without cause upon the giving of thirty (30) calendar days prior written notice to Contractor.

Notwithstanding any other provision of this

Paragraph, the failure of Contractor or its officers,

employees, agents, or subcontractors, to comply with any of

the terms of this Agreement or any written directions by or

on behalf of County issued pursuant hereto shall constitute a

material breach hereto, and this Agreement may be terminated

by County immediately. County's failure to exercise this

right of termination shall not constitute a waiver of such

right, which may be exercised at any subsequent time."

3. Except for the changes set forth hereinabove, Agreement shall not be changed in any respect by this Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its Director of Health Services, and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

By	John F. Schunhoff, Ph.D. Interim Director
HEA:	LTH ADVOCATES, LLC
	Contractor
By _	
	Signature
***************************************	Print Name

APPROVED AS TO FORM
Acting County Counsel, Robert Kalunian
County Counsel